Foreword

Manual instruction

Thanks for purchasing our UPS, it is safe and reliable, so few maintenance is required.

Read this manual carefully and completely. It includes instructions of safety installation and operation. They will help your UPS obtain the longest life and service. This manual accounts the internal working principle and the relative protection functions. This manual also contains information about the usage of the equipment.

Please obey the instructions and all the warning stated in the manual or on the machine. Don’t operate the machine before finishing reading the safety and operation instructions.

Note: Because of the continuous improvements, our products may differ somewhat from the contents included in this manual. You can contact local office to get the information when necessary.
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1. Safety instruction

Abstract
This chapter mainly introduce the safety marks and notes of 1KVA-3KVA series on-line UPS. Read this chapter carefully before operating on the equipment.

1.1 Safety instruction

There is dangerous voltage and high temperature inside the UPS. During the installation, operation and maintenance, please abide the local safety instructions and relative laws, otherwise it will result in personnel injury or equipment damage. Safety instructions in this manual act as a supplementary for the local safety instructions. Our company will not assume the liability that caused by disobey of safety instructions. Please note the following:
1. Don’t use the UPS when the actual load exceeds the rated load.
2. There are high-capacity batteries in the standard type UPS. You mustn’t open the enclosure or it will lead to electric shock. If it needs internal maintenance or battery replacement, please send it to the designated site.
3. Internal short-circuit of the UPS will cause electric shock or fire. So don’t place the containers equipped with liquid on the top of the UPS so as not to cause danger of electric shock and so on.
4. Don’t put the UPS in a place with high temperature or humidity as well as the corrosive gas, much dust.
5. Keep good air circulation between in-vent on front panel and out-vent on back panel.
6. Avoid direct sunlight or near heat-dispensed objects.
7. In case that the smoke appears on the UPS, please cut off the power as soon as possible and contact the dealer service site.
1.2 Symbols indication

The safety symbols cited in this manual are shown in table 1-1, which are used to inform readers of safety issues that should be obeyed when installation, operation and maintenance.

<table>
<thead>
<tr>
<th>Safety Symbol</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Attention</td>
</tr>
<tr>
<td></td>
<td>Static discharge sensitive</td>
</tr>
<tr>
<td></td>
<td>Electric shock</td>
</tr>
</tbody>
</table>

There are three levers of safety grade: Dangerous, Warning and Attention. The remark is on the right side of the safety symbol, the detailed comments is behind, shown as following:

**Dangerous**
Indicate risk of serious injury or death or seriously damage the equipment

**Warning:**
Indicate risk of serious injury or damage the equipment.

**Attention:**
Indicate risk of injury or damage the equipment.
2. Product Introduction

2.1 The appearance of the product

Fig. 1 Front Panel view

Fig. 2 1KVA Rear Panel view

Fig. 3 2KVA/3KVA Rear Panel view

Fig. 4 Output Socket Type
2.2 The principle of the product

Fig 5  UPS Principle Diagram

1. input filter: Complete filtering the input AC utility power to provide the clean power for UPS.
2. AC/DC converter: Convert the filtered AC mains to DC and boost the DC for DC/AC inverter.
3. DC/DC booster: When the UPS works in battery mode, the circuit boosts the DC for DC/AC inverter.
4. DC/AC inverter: Convert the boosted DC to stable AC output.
5. Bypass: When overload or failure of inverting happen in the UPS, it transfers to bypass mode to supply power to loads.
6. Charger: Standard unit provides 1A; long backup unit provides 7A.
7. Battery: Sealed Lead Acid Battery.
8. Output filter: Complete filtering the output of the UPS to provide the clean power for loads.

2.3 Model

<table>
<thead>
<tr>
<th>UPS sort</th>
<th>MODEL NO</th>
<th>Remark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard unit</td>
<td>1KVAS</td>
<td>Internal 1A charger, 2 PCS 7AH batteries</td>
</tr>
<tr>
<td></td>
<td>2KVAS</td>
<td>Internal 1A charger, 4 PCS 7AH batteries</td>
</tr>
<tr>
<td></td>
<td>3KVAS</td>
<td>Internal 1A charger, 6 PCS 7AH batteries</td>
</tr>
<tr>
<td>Long backup unit</td>
<td>1KVAH</td>
<td>★ internal 7A charger, external 24V battery</td>
</tr>
<tr>
<td></td>
<td>2KVAH</td>
<td>★ internal 7A charger, external 48V battery</td>
</tr>
<tr>
<td></td>
<td>3KVAH</td>
<td>★ internal 7A charger, external 72V battery</td>
</tr>
</tbody>
</table>
The 12V/9AH battery which is sealed lead acid maintenance free can be chosen as internal battery of the standard unit. The 7A charger can be chosen as internal charger of the long backup unit. Two internal chargers can be used in long backup unit.

3. Installation

3.1 Unpacking and inspection
1. Unpacking the UPS and check that whether it’s damaged during the transportation. If damaged or some parts missing, don’t start the machine and inform the carrier and franchiser.
2. Check the annex (please consult Appendix Table 1).
3. Check if the equipment is just what you wanted to purchase. You can affirm through inspecting the model number on back panel of the equipment.

3.2 Notes
1. Please place the UPS in a clean, stable environment, avoid the vibration, dust, too humidity, flammable gas and liquid, corrosive.
2. The ambient temperature around UPS should keep in a range of 0℃ ~40℃. If UPS works above 40℃, it is required that the rated value of the largest load decreases 12% while the temperature increases every 5℃. The highest temperature cannot be more than 50℃ when UPS works.
3. UPS should be placed in a sufficiently ventilated place.

3.3 UPS input connection
Connect the UPS to the mains by input power cable which is equipped with the UPS.
3.4 UPS output connection

Fig 7  output connection
3.5 Long backup external battery connection

⚠️ Warning:
★ Before installing battery, make sure that UPS and breaker are all turned off. Remove all your metallic adornment such as finger ring, watch, and so on before connecting battery.
★ No anti-connection or short circuit between the battery anode and cathode forever. Red cable connect with battery anode “+” and black cable connect with cathode “-”.
★ Please use the screwdriver with insulating handle. Do not lay the tools or metallic goods on the battery.

⚠️ Notice:
★ When using the external battery, It is best to use external battery cable which matches with the equipment.
★ When connecting load to UPS, first turn off load and then connect the power cable and finally turn on load one-by-one.
★ Inductance loads such as motor, fluorescent lamp, photocopier are strictly prohibited connecting to UPS to avoid damage.
★Plug UPS on the special socket with over-current protection, the power socket that used should be connected with ground wire.
★UPS is likely to have output voltage no matter whether the power input cable is plugged in mains input socket. If you wish UPS have no output, first break off the switch and then cancel the mains.
★When connect laser printer, select the capacity of UPS according to the UPS start power because the startup power is higher.

4. Panel display, operation and running

The operation is simple, operators only need to read the manual and follow the operation instructions listed in this manual without any special training.

4.1 Faceplate display illumination
4.1.1 Keys function

Fig 9 front panel buttons instruction

ON key (钯 + 钯)
Press and hold this key for more than half a second to turn on the UPS.

OFF key (钯 + 钯)
Press and hold this key for more than half a second to turn off the UPS.

TEST/MUTE key (钯 + 钯)
Press and hold the key for more than 1 second in Line mode or economical mode: UPS runs the self-test function.
Press and hold the key for more than 1 second in battery mode: UPS runs the mute function.
INQUIRING key or Non-function setting mode:
Press and hold the key for more than half a second (less than 2 seconds): Indicate the items of the LCD item section orderly.
Press and hold this key for more than 2 seconds: Circularly and orderly display the items every 2 seconds, when press and hold the key for some time again, it will turn to output status.
Function setting mode:
Press and hold the key for more than half a second (less than 2 seconds): Select the set option.
Function setting key Non-function setting mode:
Press and hold the key for more than 2 seconds: Function setting interface.
Function setting mode:
Press and hold the key for more than half a second (less than 2 seconds): Affirm the set option.
Press and hold the key for more than 2 seconds, exit from this function setting interface.
4.1.2 The function of LED indicators

Warning red LED is on: UPS is fault. For example: Overload beyond the allowed time, inverter fault, BUS fault, over temperature fault etc.
Bypass yellow LED is on: UPS is alarming. For example: Bypass mode supply power and etc.
Battery yellow LED is on: UPS is alarming. For example: Battery mode supply power and etc.
Inverter green LED is on: UPS is normally powered by mains or ECO mode or battery mode.
After starting the UPS, the four LEDs will light and go out one-by-one. It circulates several times until starting the UPS successful.

NOTE: As to the LED indication in different modes, please refer to the LED display panel and warning table.

4.1.3 LCD display functions
the LCD displays as following Fig.

![LCD display](image)

LCD display comprises numerical value section, capacity graphics section, fan-status graphics section and charger-status graphics section.

Numerical value section—display the corresponding numerical value of inquiring items(output, load, temperature, input, battery), for example, as the graphics shows above, the output voltage is 220v, the output frequency is 50Hz.
Capacity graphics section—display the capacity of the battery and load. Every pane represents 20% capacity. As graphics showed above, the capacity of the battery is 80% - 100%(5 panes), the load reaches 40% - 60%(3 panes). When UPS is overload, the icon will flash, when capacity of battery is too low or disconnected, the icon will also flash.
Fan-status graphics section—display if the fan works normally. When the fan works normally, it will show the dynamic fan blades rotating; when the fan works abnormally, the icon 🚭 will keep on flashing with the warning.

Charger-status graphics section—display the status of the charger. When charger works normally, the corresponding icon will vary dynamically and orderly, just as Graphics (1);

![Graphics (1)](image1)

when charger works abnormally, the icon will flash in a whole, as Graphics(2):

![Graphics (2)](image2)

When UPS is in battery mode, the number of the icons of the charger-state section will vary according to the changeable capacity of the battery (pane). For example, there are five panes in Fig.A,(as the right picture of the Graphics(3) shows), so the corresponding number of icons is five rows(as the left picture of the Graphics(3) shows), followed by this rule,

![Graphics (3)](image3)

4.2 Operation
4.2.1 Start up operation
Turn on the UPS in line mode
① Once mains power is plugged in, the UPS will charge the battery, at the moment, LCD shows that the output voltage is 0, which means UPS has no output. If it is expected to have output of bypass, you can set the bps “ON” by LCD setting menu.
② Press and hold the ON key for more than half a second to start the UPS, then it will start the inverter.
③ Once started, the UPS will perform a self-test function, LED will light and go out circularly and orderly. When self-test finishes, it will come to line mode, the corresponding LED lights, UPS is working in line mode.

Turn on the UPS by DC without mains power
① When mains power is disconnected, press and hold the ON key for more than half a second to start UPS.
② The operation of UPS in the process of start is almost the same as that when mains power is in. After finishing the self-test, the corresponding LED lights and UPS is working in battery mode.

4.2.2 Turn off operation
Turn off the UPS in line mode
① Press and hold the OFF key for more than half a second to turn off the UPS and inverter.
② After UPS shutting down, LED go out and there is no output. If output is needed, you can set bps “ON” on LCD setting menu.

Turn off the UPS by DC without mains power
① Press and hold the OFF key for more than half a second to turn off the UPS.
② When turning off the UPS, it will do self-testing firstly. LED light and go out circularly and orderly until there is no display on the panel.

4.2.3 UPS self-test/mute test operation.
① When UPS is in line mode, press and hold the self-test/mute key for more than 1 second, LEDs light and go out circularly and orderly. UPS comes to self-test mode and tests its status. It will exit automatically after finishing testing, LED resume.
② When UPS is in battery mode, press and hold the self-test/mute key for more than 1 second, the buzzer stops beeping. If you press and hold the self-test/mute key for one more second, it will restart to beep again.

4.3 Parameter setting
UPS has setting function. It can run the setting on any mode. After setting, it will become effective at once when meets some standards. The set information can be saved only when the battery connected and normally turning off the UPS.
The operation of setting is as following:

4.3.1 ECO mode setting
① Enter the setting interface. Press and hold the function setting key for more than 2 seconds, then come to setting interface, the letters “ECO” will flash as following:

② Enter the ECO setting interface. Press and hold the function setting key for more than half a second (less than 2 seconds), then come to setting interface of ECO, at this time, the letters “ECO” will light for a long time. The “ON” (or OFF) below the ECO will flash. Press and hold the inquiring key for more than half a second (less than 2 seconds) to determine whether the ECO function is used or not. If used, the corresponding word is “ON”, if not, the word is “OFF”. It can be determined by yourself.
③ Confirm the ECO selecting interface. After selecting ON or OFF, press and hold the function setting key for more than half a second (less than 2 seconds). Now, the ECO setting function is completed and the “ON” or “OFF” below the “ECO” will light without flash.

④ Exit from the setting interface. Press and hold function setting key for more than 2 seconds, exit from the setting interface and turn to main interface.

4.3.2 Bypass mode setting
① Enter the setting interface. Press and hold the function setting key for more than 2 seconds, then come to setting interface, Press and hold the function setting key for more than half a second (less than 2 seconds), select the function setting, choose the bypass output interface, at the moment, the letters “bPS” will flash as following:

② Enter the Bypass output selecting interface. Press and hold the function setting key for more than half a second (less than 2 seconds), then come to setting interface of bPS, at this time, the letters “bPS” will light for a long time. The “ON” below the bPS will flash. Press and hold the inquiring key for more than half a second (less than 2 seconds) to determine whether the bPS function is used or not. If used, the corresponding word is “ON”, if not, the word is “OFF”. It can be determined by yourself.
③ Confirm the Bypass output selecting interface. After selecting ON or OFF, press and hold the function setting key for more than half a second (less than 2 seconds), Now, the bPS setting function is completed and the “ON” or “OFF” below the “bPS” will light without flash.

④ Exit from the setting interface. Press and hold function setting key for more than 2 seconds, exit from the setting interface and return to main interface.

⑤ After setting bPS as ON, when mains power plugged in without turning on the UPS or no mains power plugged in, there is bypass output but no power down backup function.

4.3.3 Output voltage setting

① Enter the setting interface. Press and hold the function setting key for more than 2 seconds, then come to setting interface, Press and hold the inquiring key for more than half a second(less than 2 seconds), select the function setting, choose output voltage setting interface, at the moment, the letters “OPU” will flash as following:
② Enter the output voltage selecting interface. Press and hold the function setting key for more than half a second (less than 2 seconds), then come to setting interface of output voltage OPU, at this time, the letters “OPU” will light for a long time. The numerical value below the OPU will flash. Press and hold the inquiring key for more than half a second (less than 2 seconds), select the numerical value in accordance with “OPU” function. The provided voltages are 208v, 220v, 230v, 240, you can choose anyone by yourself (The default is 220v).

③ Confirm the output voltage selecting interface. After selecting numerical value, press and hold the function setting key for more than half a second (less than 2 seconds). Now, the OPU setting function is completed and the numerical value below the “OPU” will light without flash.
Exit from the setting interface. Press and hold function setting key for more than half a second (less than 2 seconds), exit from the setting interface and return to main interface.

⚠️ NOTE:
When setting the output voltage, you’d better cut off the load of the UPS first.

4.4 Parameters inquiring
Press and hold the inquiring key or for more than half a second (less than 2 seconds) to inquire about items. The inquired items include input, battery, output, load, temperature. The displayed items on LCD screen are showed as following:

Output: Display the output voltage and output frequency of the UPS. As the following graphic shows, the output voltage is 220v, the output frequency is 50Hz.

Load: Display the numerical value of the active power (WATT) and apparent power (VA) of the load. For example, as the following graphics shows: the WATT of the load is 100w, VA is 100VA (when disconnect load, it is a normal phenomenon to show a small numerical value of WATT and VA).
Temperature: Display the temperature of the inverter in the UPS. As the following graphics shows: the temperature of the inverter is 37°C.

Input: Display the voltage and frequency of the input. As the following graphics shows: the input voltage is 210v, input frequency is 49.8Hz.
Battery: Display the voltage and capacity of the battery (determined by type). As the following graphics shows: the battery voltage is 28v, the capacity of battery is 100% (the capacity of battery is approximately reckoned according to the battery voltage).

Press and hold the inquiring key for more than 2 seconds, LCD begins to display the items circularly and orderly which transfer to another every 2 seconds. Press and hold the key for some time again, it will return to output status.

4.5 Run mode
4.5.1 Bypass mode
LED indications on front panel in bypass mode are as following:

Bypass yellow LED is on, the buzzer beeps once every 2 minutes. The warning red LED is on when beeping, LCD displays are according to the exact load and battery capacity.

Turn to bypass mode under the following two conditions:
① Turn off the UPS in line mode while start the bypass output.
② Overload in line mode.
NOTE: When UPS is working in bypass mode, it has no back up function.
4.5.2 Line mode
LED indications on front panel in line mode are as following: The inverter green LED is on.

When input AC mains is in line with the working conditions, UPS will work in line mode.

4.5.3 Battery mode
LED indications on front panel in battery mode are as following: both the inverter green LED and battery yellow LED are on, the buzzer beeps once every 4 seconds. The warning red LED is on when beeping.

When the mains power down or instable, UPS will turn to battery mode at once.

4.5.4 ECO mode
LED indications on front panel on ECO mode are as following: both the inverter green LED and bypass yellow LED are on.

When the input mains meets the input range of the ECO mode and start the ECO function, the UPS will works on ECO mode. If input AC mains exceeds the range of ECO several times in a row in a minute but stays in inverter input range, UPS will work on AC inverting mode automatically.

4.5.5 Fault mode
LED indications on front panel in fault mode are as following: warning red LED is on
Fault mode (LCD interface on which the fault code display)
When UPS has fault. The warning LED is on and the buzzer beeps. UPS will turn to fault mode. UPS cuts off the output and LCD display fault codes. At the moment, you can press the mute key to make the buzzer stop beeping temporarily to wait for maintenance. You can also press the OFF key to shut down the UPS when confirm that there is no serious fault.

**NOTE:** As for corresponding information of the fault code, please refer to Fault Code information Table in Appendix.

**NOTICE:**
★ The following process must be performed if UPS is connected with generator:
★ First turn on generator, after it runs stably connect output power of generator to UPS input terminal, then turn on UPS. After UPS turned on, please connect load one-by-one.

★ It is recommended that the generator capacity is as twice as UPS rated capacity
★ You’d better not use the ECO mode when the quality of the input AC mains is not good.
5. Maintenance

Only minimum maintenance is required for this series of UPS. The battery is sealed lead acid maintenance free. It only needs to be kept charging to obtain the expected life. Whether it is started or not, the UPS would charge batteries once it is connected to mains and provide protection for over-charging and deep discharging.

5.1 Battery maintenance

1. It is recommended that the batteries are manually charged or discharged once every three or four months if UPS has not been used for a long time or the power is long-term uninterruptible. The battery will be fully discharge to low-voltage protection shutdown. Then it needs to be fully charged once.

2. In high temperature area, batteries should be manually charged and discharged once every two months. The process is the same as that said above.

3. Under normal circumstances of using, the battery working life is three to five years. If you find that the battery do not act well such as obviously shortening of backup time, too much imbalance on battery voltage so on, the battery should be replaced as soon as possible, which must be performed by qualified personnel.

4. When replace battery, it is recommended to change battery all together instead of changing separately.

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**NOTICE:**

★ Before replacing batteries, first please turn off the UPS and break off the mains. Remove your metallic adornment such as finger ring, watch and so on.

★ When replace batteries, please use the screwdriver with insulating handle. Do not lay the tools or metallic goods on the battery.

★ Never reverse or short circuit between the battery anode and cathode.
6. Troubleshooting and performance of product

The following messages are the information that users would find on UPS when it meets some problems. Users can judge if the fault is caused by external factors and know how to deal with it by making full use of the information.

1. Fault indicator on, indicates that the UPS has detected some faults.
2. Buzzer beeps, indicates that UPS need to be paid attention to, if beeps for a long time, it means that there is something wrong with the machine.
3. If you need help, contact our service department, the following messages should be provided for analysis:
   ◆ UPS MODEL NO. and SERIAL NO.
   ◆ Date of fault happened
   ◆ Detailed description of the problem (include indicator statements on panel)

6.1 LED indication and warning table

Appendix1: Fault Codes

<table>
<thead>
<tr>
<th>Fault causation</th>
<th>Fault Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bus Fault</td>
<td>00—19</td>
</tr>
<tr>
<td>Inverter Fault</td>
<td>20—39</td>
</tr>
<tr>
<td>Over Heat</td>
<td>40—44</td>
</tr>
<tr>
<td>Output short circuit</td>
<td>45—49</td>
</tr>
<tr>
<td>Overload</td>
<td>50—54</td>
</tr>
<tr>
<td>Output Relay Fault</td>
<td>55—59</td>
</tr>
<tr>
<td>Input NTC Fault</td>
<td>60—64</td>
</tr>
<tr>
<td>Auxiliary Power Fault</td>
<td>65—69</td>
</tr>
<tr>
<td>Input Fuse Fault</td>
<td>70—74</td>
</tr>
<tr>
<td>Others</td>
<td>99</td>
</tr>
</tbody>
</table>
## Appendix 2: The corresponding working status of indications

<table>
<thead>
<tr>
<th>NO</th>
<th>Working status</th>
<th>Indication</th>
<th>Warning</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Line mode</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Normal voltage</td>
<td>●</td>
<td>None</td>
<td></td>
</tr>
<tr>
<td></td>
<td>High/low voltage protection, turn to battery mode</td>
<td>● ● ★</td>
<td>Once every four seconds</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Battery mode</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Normal voltage</td>
<td>● ● ★</td>
<td>Once every four seconds</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Battery Voltage abnormal warning</td>
<td>● ★ ★</td>
<td>Once per second</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Bypass mode</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Main AC Normal voltage in bypass mode</td>
<td>● ★</td>
<td>Once every two minutes</td>
<td>Eliminate after starting the UPS</td>
</tr>
<tr>
<td></td>
<td>Main AC high voltage warning in bypass mode</td>
<td>★</td>
<td>Once every four seconds</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Main AC low voltage warning in bypass mode</td>
<td>★</td>
<td>Once every four seconds</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Battery disconnect warning</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bypass mode</td>
<td>● ★</td>
<td>Once every four seconds</td>
<td>Affirm if the battery switch is closed</td>
</tr>
<tr>
<td></td>
<td>Inverting mode</td>
<td>● ★</td>
<td>Once every four seconds</td>
<td>Affirm if the battery switch is closed</td>
</tr>
<tr>
<td></td>
<td>Power up or start</td>
<td></td>
<td>Six times</td>
<td>Affirm if the battery is connected well</td>
</tr>
<tr>
<td>5</td>
<td>Output overload protection</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Overload in line mode,</td>
<td>● ★</td>
<td>Twice per seconds</td>
<td>Remove the less important loads</td>
</tr>
<tr>
<td></td>
<td>Overload in line mode, protection</td>
<td>● ● Long beeps</td>
<td></td>
<td>Remove the less important loads</td>
</tr>
<tr>
<td></td>
<td>Overload in battery mode</td>
<td>● ● ★</td>
<td>Twice per second</td>
<td>Remove the less important loads</td>
</tr>
<tr>
<td></td>
<td>Overload in battery mode, protection</td>
<td>● ● Long beeps</td>
<td></td>
<td>Remove the less important loads</td>
</tr>
<tr>
<td>6</td>
<td>Overload warning in bypass mode</td>
<td>● ★</td>
<td>Once every 2 seconds</td>
<td>Remove the less important loads</td>
</tr>
<tr>
<td>7</td>
<td>Fan fault (fan icon flash)</td>
<td>▲ ▲ ▲ ★</td>
<td>Once every 2 seconds</td>
<td>Check if the fan is blocked by object.</td>
</tr>
<tr>
<td>8</td>
<td>Fault mode</td>
<td>●</td>
<td>Long beeps</td>
<td>If display fault code and icon lights, contact for maintenance when you can’t deal with it by yourself.</td>
</tr>
</tbody>
</table>
• _indicator lights for a long time
★ _indicator flashes
▲ _the status of indicator depends on other conditions

NOTE: When UPS has fault, it is convenient for you to know the working status of UPS and the exact information about the fault promptly by referring to the two tables listed above.

6.2 Troubleshooting

When the fault occurs, firstly, perform troubleshooting by referring to the troubleshooting table. If the fault still exists, please contact the franchiser.

<table>
<thead>
<tr>
<th>Fault</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The “INPUT” letters on LCD display section flashes</td>
<td>Anti-connection of mains live and neutral or mains is out of range</td>
<td>Re-connect the input power cable and make a correct connection</td>
</tr>
<tr>
<td>Battery capacity indicator flashes</td>
<td>Battery low voltage or battery disconnected</td>
<td>Check UPS battery, connect battery well, if battery damaged, replace it</td>
</tr>
<tr>
<td>Mains normal, but UPS has no input</td>
<td>UPS input breaker open circuit</td>
<td>Press the breaker for reset</td>
</tr>
<tr>
<td>Short back up time</td>
<td>Battery not fully charged</td>
<td>Keep UPS connecting with mains power for more than 8 hours, recharge battery</td>
</tr>
<tr>
<td></td>
<td>UPS overload</td>
<td>Check the usage of loads, remove some redundant devices</td>
</tr>
<tr>
<td></td>
<td>Battery aged</td>
<td>When replace battery, contact franchiser to get battery and relative assembly</td>
</tr>
<tr>
<td>UPS doesn’t startup after pressing the ON key</td>
<td>Didn’t press the combination keys of “on”</td>
<td>Press the two keys at the same time</td>
</tr>
<tr>
<td></td>
<td>UPS has no battery connected or battery voltage low and too many loads connected</td>
<td>Connect UPS battery well, if battery voltage low, please turn off UPS and remove some loads, then start UPS</td>
</tr>
<tr>
<td></td>
<td>Fault occurs inside UPS</td>
<td>Contact supplier for servicing</td>
</tr>
<tr>
<td>The icon of charger status on LCD display flashes and buzzer beeps once per second</td>
<td>Charger doesn’t work normally or battery aged</td>
<td>Contact supplier for servicing</td>
</tr>
</tbody>
</table>
6.3 EMC standard/Safety standard

◆Our product are manufactured according to the following EMC international grade standard and has passed the CE authentication:

<table>
<thead>
<tr>
<th>EMC standard number</th>
<th>Safety standard number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IEC62040-2</td>
<td>IEC62040 – 1</td>
</tr>
<tr>
<td>IEC61000-4-2</td>
<td>GB4943-5</td>
</tr>
<tr>
<td>IEC61000-4-3</td>
<td></td>
</tr>
<tr>
<td>IEC61000-4-4</td>
<td></td>
</tr>
<tr>
<td>IEC61000-4-5</td>
<td></td>
</tr>
</tbody>
</table>

6.4 Product Performance

<table>
<thead>
<tr>
<th>Model</th>
<th>1KVA S</th>
<th>1KVA H</th>
<th>2KVA S</th>
<th>2KVA H</th>
<th>3KVA S</th>
<th>3KVA H</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rated capacity</td>
<td>800W/1000VA</td>
<td>1600W/2000VA</td>
<td>2400W/3000VA</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**input**
- input: Single phase and earthing
- Voltage range: 115 ± 5VAC–295 ± 5VAC
- Frequency range: 45Hz–55Hz@50HZ/55Hz–65Hz@60HZ
- Power factor: ≥0.98
- ECO range: Setting output voltage ± 20VAC
- Bypass range: 186VAC–252VAC
- Current harmonic: ≤ 7% (100 % nonlinear load)

**output**
- Output style: Single phase and earthing
- Rated voltage: 208/220/230/240VAC
- Power factor: 0.8
- Voltage precision: ±2%

| Output Frequency | Line mode | | |
|------------------|-----------|---|---|---|
|                  |           | 1、When input frequency is in the range, the output frequency is the same as that of input. | 2、When input frequency is out of the range, the output frequency is (50/60±0.2)Hz when turn to battery mode | |
| Battery mode     | (50/60±0.2)Hz | |
| Crest ratio      | 3:1       | |
| Transfer time    | Mains ←→ battery =0ms | Mains ←→ bypass <4ms |

| Overload capacity | Battery mode | | |
|-------------------|--------------|---|---|---|
|                   | 108%±5%<load≤150%±5% | > 30s | cut off output and warn, | 150%±5%<load<200%±5% | > 300ms | cut off output and warn |
|                   | 108%±5%<load≤150%±5% | > 30s | transfer to bypass and warn | 150%±5%<load<200%±5% | > 300ms | transfer to bypass and warn |

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| Efficiency | Line mode | Full load≥87%  
|            |          | Full load≥88%  
| Battery mode |          | Full load≥85%  
| ECO        |          | Full load≥94%  
| Output voltage distortion | ≤3%(100% linear load)  
|            |          | ≤5%(100% nonlinear load)  

<table>
<thead>
<tr>
<th>Battery</th>
<th>Input battery voltage</th>
<th>24VDC</th>
<th>24VDC</th>
<th>48VDC</th>
<th>48VDC</th>
<th>72VDC</th>
<th>72VDC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal battery capacity</td>
<td>2</td>
<td>4</td>
<td>6</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Internal battery type</td>
<td>12V/7AH sealed lead acid maintenance free battery (only refers to standard UPS)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Backup time</td>
<td>Full load≥4min (only refers to standard UPS), As for long backup UPS, the backup time is determined by the capacity of battery</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charge current (A)</td>
<td>1</td>
<td>7</td>
<td>1</td>
<td>7</td>
<td>1</td>
<td>7</td>
<td></td>
</tr>
</tbody>
</table>

**Work Environment**

<table>
<thead>
<tr>
<th>Model</th>
<th>1KVA-3KVA series</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperature</td>
<td>0℃～40℃</td>
</tr>
<tr>
<td>Relative humidity</td>
<td>0～95% non-condensing</td>
</tr>
<tr>
<td>Altitude</td>
<td>&lt;1500m. when &gt;1500m, lower the rated power for use</td>
</tr>
<tr>
<td>Store temperature t</td>
<td>-25℃～55℃</td>
</tr>
</tbody>
</table>

**Mechanical Specification**

<table>
<thead>
<tr>
<th>Model</th>
<th>Dimension W<em>D</em>H (mm)</th>
<th>Net weight/Gross weight(kg)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1KVAS</td>
<td>144<em>361</em>215</td>
<td>10.2/11</td>
</tr>
<tr>
<td>1KVAH</td>
<td></td>
<td>5.2/6</td>
</tr>
<tr>
<td>2KVAS</td>
<td>191<em>428</em>337</td>
<td>19.5/21.1</td>
</tr>
<tr>
<td>2KVAH</td>
<td></td>
<td>9.5/11.1</td>
</tr>
<tr>
<td>3KVAS</td>
<td></td>
<td>24/25.6</td>
</tr>
<tr>
<td>3KVAH</td>
<td></td>
<td>9.7/11.3</td>
</tr>
</tbody>
</table>
6.5 Communication interface

6.5.1 RS232 communication interface

This UPS provides a standard DB9 communication interface on its rear panel, the definition of the pins is as following:

<table>
<thead>
<tr>
<th>Pin</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>1, 4, 6, 7, 8, 9</td>
<td>No use</td>
</tr>
<tr>
<td>2</td>
<td>Transmit</td>
</tr>
<tr>
<td>3</td>
<td>Receipt</td>
</tr>
<tr>
<td>5</td>
<td>GND</td>
</tr>
</tbody>
</table>

6.5.2 RS232 cable specifications

When connecting the UPS with PC by RS232 cable, it needs to use the standard RS232 cable, the detailed cable NO. are as following:

<table>
<thead>
<tr>
<th>PIN 1 (hole) to computer serial port</th>
<th>PIN 2 (needle) to UPS serial port</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>5</td>
<td>5</td>
</tr>
</tbody>
</table>

6.5.3 Optional communication interface

① USB communication interface

USB communication interface: Install the intelligent monitoring software UPSilon2000 which is equipped with the UPS. Then it can achieve the communication with monitoring device directly. When RS232 and USB are provided, only one of them will be chosen and USB is preferred.

② Intelligent slot

The following intelligent cards can be installed into the intelligent slot of the UPS: intelligent USB card, intelligent SNMP card and intelligent dry contact card. Support the hot plug and play. Any card of them can be used according to users’ requirements.

a) Intelligent USB card: Use the monitoring function of the USB interface system to monitor and manage the power source of the UPS.
b) Intelligent SNMP card: When connecting to the internet by SNMP card, it communicates with the monitoring computer to monitor power source of the UPS from far end.

c) Intelligent dry contact card: Use the monitoring function of the dry contact interface system to monitor and manage the power source of the UPS.

NOTE: Remove the cover before installing the optional accessories. Intelligent Slot can be used together with RS232. The operating instruction of the UPSilon2000 can be acquired from the CD. As for the operating instructions of the intelligent USB card, SNMP card and dry contact card, please refer to the relative special instructions.