# Table of Contents

1. User Guide.........................................................................................................................2
2. Safety Instructions................................................................................................................3
3. Product Warranty..................................................................................................................5
4. Overview..............................................................................................................................6
   4.1 Introduction of Grid-connected System...........................................................................6
   4.2 Brief Introduction of PV Inverter...................................................................................7
   4.3 Features Description........................................................................................................8
5. Installation.............................................................................................................................9
   5.1 Packing ..........................................................................................................................9
   5.2 Installation of Inverter....................................................................................................9
   5.3 Installation Location.......................................................................................................10
   5.4 Installation Procedure...................................................................................................10
   5.5 Wiring...........................................................................................................................12
   5.6 Connection Procedure.................................................................................................14
6. Operation of Grid-connected Inverter................................................................................15
   6.1 Trial Operation..............................................................................................................16
   6.2 Working Status .............................................................................................................16
   6.3 LED Display................................................................................................................18
   6.4 LCD Display................................................................................................................19
   6.5 Max Power Point Tracking (MPPT)............................................................................29
7. Communication Interface.....................................................................................................30
   7.1 RS232..........................................................................................................................30
   7.2 RS485..........................................................................................................................30
   7.3 Dry Contact ................................................................................................................31
   7.4 Remote control ............................................................................................................31
8. Trouble Shooting..................................................................................................................32
9. Specification..........................................................................................................................35
1 User Guide

It is appreciating that you purchase single-phase grid-connected inverter produced by our company. The product is non-transforming type inverter, features reliable performance and advanced technology. It converts DC currents from solar arrays into AC currents then fed to municipal Electrical Grid.

This manual contains important safety and operational instructions that must be accurately understood and followed before operating the products.

Please refer to this manual once there is any problem during installation or operation. Please contact your local distributors or agent if not recovered by yourselves.

Thank you again for using our products, please read this manual completely and hope you are satisfied with our products.

Please retain this manual for future reference.
2 Safety Instructions

1. Electric Shock
The product has alternating current (AC) and direct current (DC) connections, in order to avoid any electric shocks during maintenance or before installation, please make sure the disconnection of these AC or DC ports, grounded for solar system and inverter.

2. Operation of Inverter
The product can be only operated or maintained by professionals. The inverter can only be activated under such situation: the housing or cover in good condition without any damages, all screws are tightened in right positions.
Before opening the inverter, it must be disconnected with solar array and Grid. In order to discharge completely from storage capacitance, you can’t touch the inverter within at least 5 minutes after disconnection.

3. Requirement for Grid Connections
These inverters are only used for supply power for municipal power grid, and don’t try to connect any other energy resources with this inverter.

4. High Temperature Protection
During normal operation period, some parts (such as cooling fins and cover) is heating. Sometimes it will reach 60℃. Please don’t touch these parts to avoid scald.

Only qualified electricians are allowed to operate on the inverter.
Only qualified electricians are allowed to install the inverter.
Do not carry out any wiring and inspection or changing components when the power supply is applied. Hazardous voltages may still be present in the inverter even if the AC
and DC main switches are switched off. Wait at least 5 minutes after switching off the inverter. This ensures that the capacitors are electrically discharged.

This product can cause a dc current in the external protective earth conductor. Where a residual current-operated protective (RCD) or monitoring (RCM) device is strongly recommended to be used for protection in a case of direct or indirect contact, only an RCD or RCM of Type B is allowed on the supply side of this product;

Must be grounded before operation.

Ensure the proper grounding of the inverter, otherwise, improper connection or no grounding may cause stop of the inverter.

Ensure reliable installation and electrical connection.

When the photovoltaic generator cells are exposed to light (even if it is dim), the generator supplies DC voltage to the inverter.

The recommended solar modules need to comply with IEC61730 Class A rating.

The grid-tied solar inverters are only for crystalline silicon solar modules.

In order to protect the PCE, user and installer, external DC and AC circuit breaker shall be equipped at the end-use application;

The wiring shall be according to local electric code. Choose proper cable for power input and output lines. Input and output cable shall be PV private cables suitable for outdoor use.

Only qualified cables under the local electrical safety laws and regulations are allowed to connect.
3 Product Warranty

If you like to extend your warranty period, you can apply for it and keep up warranty card well. The maintenance is free of charge during warranty period. The packing material should be original or similar material when the defective inverter is returned back to factory for repairing.

This product is guaranteed to cover all shortage or damage due to design, production, or components. But the warranty doesn’t cover the followings:

- Beyond warranty period
- No effective warranty card and product’s series number
- Damage caused improper delivery
- Damage caused improper installation, unauthorized modification, maintenance, or test, etc.
- Damage caused by working in terrible environment which is not complied with stipulations in this manual
- Damage caused not comply with installation and operation range in relative international standards or regulations
- Damage caused by unnatural environment
4 Overview

4.1 Introduction of Grid-connected System

Basically Grid-connected system is comprised of 4 portions: PV array, PV inverter, AC connection unit and Public Grid connection unit.

Once PV arrays receive sun shines, they will generate DC current and feed into PV inverter which is configured between DC input and municipal AC grid. Through converting DC into AC, the solar energy is transmitted into municipal Electrical Grid.
4.2 Brief Introduction of PV Inverter

The inverter converts DC current from solar units into AC current, and feeds to Municipal Electrical Grid. The inverter is designed and produced as per relative requirement of laws and regulations. The shape and functions of relative parts is described as follows:

1. LCD display panel: display working status and power efficiency etc information.
2. LED & Button: 2 LED indicates current working status, 1 button is used to switch current LCD display information.
3. DC input ports
4. DC-Switch
5. Waterproof air valve
6. AC output port
7. RS485
8. Dry Contact port
9. RS232 port
3. DC input ports: Inverters have 2 pairs of DC ports, each pair of input ports have positive (+) and negative (-) connector. Please identify the positive and negative position by refer to “installation” section.

4. DC-Switch.

5. Waterproof air valve: To balance the internal and external atmosphere.

6. AC output ports: The equipment is connected with municipal Grid through these ports. Please refer to “installation” section to make clear of connection diagram.

7. RS485: To realize single inverter or multiple communications via RS485 port or optional WIFI data logger.

8. Dry Contact port: Inverter features passive interface. Please refer to “INSTALLATION” for connection details.

9. RS232 port: By this interface, user can use computer to communicate with the equipment. There is water proof cover to protect RS232 connectors.

### 4.3 Features Description

- Beautiful shape design, easy installation
- Convenient maintenance, easy operation
- High transfer efficiency
- High MPPT, Max MPPT>99.5%
- High reliability
- Rich Man-Machine interface, LCD display and LED indication
- Standard RS232 connection and optional RJ45 communication
- Outdoor IP65 protective level
5 Installation

5.1 Packing

Please check carefully before opening the package of the equipment. It may cause the inverter damage in case the packing material is found damage, please contact with forwarder for claim. If necessary, Please feel free to contact us.

5.2 Installation of Inverter

Please read the following installation instruction before you start your work so as to achieve best effect of the inverter.

1. In order to keep long life of inverter, the installation site should be always kept dry.

2. Select suitable location to install the inverter, where is not so easy for pedestrian to touch, but consider easy installation and easy maintenance as well.

3. Make sure the inverter should be kept at least 30CM away from other stuff.

4. Don’t directly expose the inverter under the sun light; high temperature will affect the inverter’s working efficiency. When the temperature keeps below 40°C, the inverter will be in best Working status, the life of inverter will be maximum.

5. Keep good ventilation so as to reduce heat accumulation

6. Once installing inverter in living environment, don’t mount it in plastics plate or wooden plate to avoid noise, it is better to mount it on the wall.

7. The inverter generates heat during normal working status; don’t install it on flammable objects or near the place to store flammable materials. Don’t install it near potential explosion area.
5.3 Installation Location

1. The inverter is suitable to be installed on vertical wall as shown above.
2. Don’t install inverter on forward tilt wall.
3. Don’t install inverter on horizontal wall.
4. Mount the inverter at height same as eyesight for easy operation and data reading.

5.4 Installation Procedure

1. Stick the installation formwork from the packing list to the wall. Use Φ10 driller kit to drill installation holes with reference of the following photo for the correct position.
2. Clean the dust inside the holes, and insert expansion pipe into the holes. And then tighten 4 screws into upper four pipes.

3. Hang the inverter onto the 4 tapping screws, and check both sides and keep the inverter in right position, then tighten two screws as shown in following pictures.
5.5 Wiring

Remove wiring cover in the inverter, you will see below shown connection ports:

<table>
<thead>
<tr>
<th></th>
<th>Connector for AC output, they are L, N and PE lines</th>
</tr>
</thead>
<tbody>
<tr>
<td>DC Input</td>
<td>Connector for DC input, the polarity sequence is negative, negative, positive, positive (-,-,+,+). Please find label with polarity markers.</td>
</tr>
<tr>
<td>RS-232</td>
<td>RS232 communication interface</td>
</tr>
<tr>
<td>Dry Contact</td>
<td>Inverter features passive interface which allows user to converter to external signals which provide audible or visual alarm.</td>
</tr>
<tr>
<td>DC Switch</td>
<td>To connect or disconnect “+” and “-” of PV array input.</td>
</tr>
<tr>
<td>RS-485</td>
<td>RS485 can be connected with PC via RS485/RS232 adaptor, or connected with monitoring software via a data logger in the form of daisy chain. A WIFI module is optional for remote monitoring.</td>
</tr>
</tbody>
</table>

**Attention:**

1. The wire connection can only be done after the inverter is fixed in proper position on the wall.
2. Make sure the Max. open circuit voltage and short circuit current of solar arrays are not exceeded the stipulated range of the inverter.
3. Select the inner diameter of 12AWG (4mm\(^2\)) and the outer diameter of Φ6mm of the photovoltaic cable as the connecting line of the PV input terminal. Select the inner diameter of 12AWG (4mm\(^2\)) and the outer diameter of Φ13mm of the photovoltaic cable as the connecting line of the AC output terminal. Cables should avoid high temperature, flame and rain water whenever possible.

4. During connecting the inverter, make sure no connection among AC, DC and any power resources. They also can not be connected when any accident occurs.

5. Identify the polarity of wires and connection ports first, then connect the inverter with solar arrays and municipal Electrical Grid.

- Only qualified cables under the local electrical safety laws and regulations are allowed to connect.

**Miniature circuit breakers**

It is recommended strongly to install circuit breakers or fuses at the DC input and AC output to ensure safe installation and running.

- In order to protect the PCE, user and installer, external DC and AC circuit breaker shall be equipped at the end-use application;
- The wiring shall be according local electric code. Choose proper cable for power input and output lines. Input and output cable shall be PV private cables suitable for outdoor use.

**Table: Miniature circuit breakers specifications**

<table>
<thead>
<tr>
<th>Model</th>
<th>DC input</th>
<th>AC output</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Recommended DC</td>
<td>Recommended AC</td>
</tr>
<tr>
<td>KSG-3.2K-DM</td>
<td>800V/16A</td>
<td>25A</td>
</tr>
<tr>
<td>KSG-3.6K-DM</td>
<td>800V/16A</td>
<td>32A</td>
</tr>
<tr>
<td>KSG-4K-DM</td>
<td>800V/16A</td>
<td>32A</td>
</tr>
<tr>
<td>KSG-4.6K-DM</td>
<td>800V/16A</td>
<td>32A</td>
</tr>
<tr>
<td>Model</td>
<td>DC input</td>
<td>AC output</td>
</tr>
<tr>
<td>----------</td>
<td>----------</td>
<td>-----------</td>
</tr>
<tr>
<td></td>
<td>Recommended DC</td>
<td>Recommended AC</td>
</tr>
<tr>
<td>KSG-5K-DM</td>
<td>800V/16A</td>
<td>32A</td>
</tr>
</tbody>
</table>

Table: Wiring cable specifications

<table>
<thead>
<tr>
<th>Model</th>
<th>DC input Recommended DC cable</th>
<th>AC output Recommended AC</th>
</tr>
</thead>
<tbody>
<tr>
<td>KSG-3.2K-DM</td>
<td>2.5mm²-4mm²</td>
<td>2.5mm²-6mm²</td>
</tr>
<tr>
<td>KSG-3.6K-DM</td>
<td>2.5mm²-4mm²</td>
<td>4mm²-6mm²</td>
</tr>
<tr>
<td>KSG-4K-DM</td>
<td>2.5mm²-4mm²</td>
<td>4mm²-6mm²</td>
</tr>
<tr>
<td>KSG-4.6K-DM</td>
<td>2.5mm²-4mm²</td>
<td>4mm²-6mm²</td>
</tr>
<tr>
<td>KSG-5K-DM</td>
<td>2.5mm²-4mm²</td>
<td>4mm²-6mm²</td>
</tr>
</tbody>
</table>

5.6 Connection Procedure

1. Connection with Municipal Electrical Grid
   First disconnect with municipal Grid by breaker, make sure it will not be connected again even due to accident, then move away wiring cover by loosing 4 screws at front-right side. Pass cable through wiring cover and connect with L, N, PE ports by flat screw driver. Finally tighten 4 screws unscrewed before.

2. Connection with Solar Array
   In order to guarantee installation and operation of system safety, external manual breaker has to be configured at DC side. The selection of breaker should meet basic current and voltage capacity. Meanwhile, disconnect AC current first before disconnect DC units.
   Before connect the inverter with solar Arrays, test max series voltage of solar Arrays, whose value should not be over max input voltage of inverter. Meanwhile the short current of solar Arrays is better not to exceed max DC current. Please check the polarity of solar Arrays before the connection.
   The positive of solar Arrays should be connected to positive port in the inverter and the negative of solar Arrays should be connected to negative port in the inverter.
6 Operation of Grid-connected Inverter

System Info
Model: XXXXX
DSP: V1.0  ARM: V1.1
SN: XXXXXXXXXXX

LCD

Working LED
Presss button
Error LED
6.1 Trial Operation

The inverter can be activated only after the following inspections are well executed:

1. Correct connection for AC cables.
2. All solar arrays are connected with the inverter correctly.
3. Tighten all screws.
4. Turn on the breaker between DC and AC.
5. The inverter will automatically get started once PV arrays generate enough voltage.

6.2 Working Status

Working status is divided into 3 kinds: normal working status, faulty status, and termination status.

1. Normal Working Status

There are two modes: standby status and running status for this stage. Under this mode, the system is running in normal status. Meanwhile tracking all functioning data to keep the system running in its best status.

Once PV array’s voltage is lower than 150V but higher than 120V, the inverter will be in standby status, at this period the inverter starts to run and all test functions get ready, but it doesn’t feed power to municipal Electrical Grid. When PV array’s voltage is higher than 150V, the inverter will transfer to running status after self test, and meanwhile start to feed energy to municipal Grid.
The following example shows the process when PV voltage is increased from 120V:

Turn on the inverter, its model and version will be displayed first.

The input voltage is less than 150V but higher than 120V, the inverter will be in standby status.

The input voltage is higher than 150V, the inverter will be in self-test status.

After self testing, the inverter will be in normal working status (the data only for reference).

**Attention:** Before connecting to DC, please make sure input positive (+) and negative (-) connections are correct, otherwise the component of inverter will be damaged, which may cause the inverter in abnormal operation status.
2. Fault Status

Inverter is always under intelligent monitoring condition after it gets started. It will become faulty status when any fault occurs (such as municipal voltage is overload, frequency is over range) or components failure. The faulty information can be displayed by LCD, at that time the red LED is on.

3. Termination Status

When the output voltage from PV array is lower than a certain threshold, the inverter will be in termination status. All LCD or LED light will be off, and no energy from inverter fed to municipal Grid. Meanwhile no energy consumption for inverter itself, any actions on the keys (buttons) are invalid.

6.3 LED Display

In the front panel, here are 2 LED displays: RED light and GREEN light. Under normal working condition, GREEN light keeps on. The display functions of these 2 LED lights are as follows:

Working (GREEN light): it will be on during normal working status. But it will be off during night time when no current is from solar Arrays.

Error (RED light): it will be on when fault alarm occurs or components failure. If you like to realize more error information, please refer to below chapters.
6.4 LCD Display

1. Button and Back Lighting Operation

There are two types of button press, short time press means pressing the button less than 0.5 second, and long time press means pressing the button more than 1 seconds. The short time press is used for page up, moving the cursor; the long time press is used for locking the screen, selecting item, setting and returning to upper menu.

The LCD back lighting will be turned off 180 seconds after the latest button press operation. To lighten the LCD back lighting, please press the button again.

2. Working Mode Display

When the inverter is running in working mode, the short time button press can change the LCD display. What the LCD will display when you press the button is showed below.
If there is long time button press happened when the display stays in some page, then this page of display will be locked. In the same way, long time button press can make a page of display switch between lock and unlock status. The LCD display will return to the first page “Power & Etotal” automatically if there is no any button press operation for a long time and the LCD is not in lock status.

“Auto Test Set” display page will only be shown when the inverter is set to “Italy” mode.

3. Setting Mode Display

The inverter could enter the setting mode by long time button press when "MENU" showed on the LCD. The long time button press can make the display return to the upper level menu or exit the setting mode, when the cursor point to the title of a page (top line of the page).

- Setting Main Menu

```
<table>
<thead>
<tr>
<th>Setting Option</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Grid SPEC</td>
</tr>
<tr>
<td>2. PV Input Mode</td>
</tr>
<tr>
<td>3. Run Setting</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Setting Option</th>
</tr>
</thead>
<tbody>
<tr>
<td>4. COMM Address</td>
</tr>
<tr>
<td>5. 485 Protocol</td>
</tr>
<tr>
<td>6. Record Operation</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Setting Option</th>
</tr>
</thead>
<tbody>
<tr>
<td>7. Statistic</td>
</tr>
<tr>
<td>8. Date/Time</td>
</tr>
<tr>
<td>9. Factory Burn</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Setting Option</th>
</tr>
</thead>
<tbody>
<tr>
<td>10. Wifi Reset</td>
</tr>
<tr>
<td>11. Factory Reset</td>
</tr>
</tbody>
</table>
```

Short time button press move the cursor, and long time button press enter the sub menu.
• **Grid Specification Setting Sub Menu**

  **Attention**: Please check the LOCAL of inverter grid specification (Table9.2) whether meet the actual requirement and reset if not!

  ![Grid SPEC Menu]

  - Grid SPEC
    1. China
    2. Germany
    3. Australia

  ![Grid SPEC Menu]

  - Grid SPEC
    - 4. Italy
    - 5. Spain
    - 6. U.K

  ![Password Menu]

  - PASSWORD
    - 123
    - ^

  The password is “123” when enter the “Grid SPEC” menu.

• **PV Input Mode Setting Sub Menu**

  ![PV Input Mode Menu]

  - PV Input Mode
    - 1. Independant
    - 2. Parallel

  Short time button press move the cursor, and long time button press select the item.
Run Setting Sub Menu

- Run Setting
  1. Vpv Start
  2. Delay Start
  3. Vac Min

Start Voltage Setting

- Delay Start
  Input: 060
  Unit: Sec
  Range: 20→300

Start Time Setting

Grid Voltage

- Vac Min
  Input: 187
  Unit: V
  Range: 187→210

Lower Limit Setting

- Vac Max
  Input: 252
  Unit: V
  Range: 230→252

Upper Limit Setting

Grid Frequency

- Fac Min
  Input: 48.0
  Unit: Hz
  Range: 48.0→49.8

Lower Limit Setting

- Fac Max
  Input: 50.5
  Unit: Hz
  Range: 50.2→50.5

Upper Limit Setting
- Wifi Reset Sub Menu

**Power Factor Setting**
- Input: 0.000
- Range: 0.80 → 1.20

**Power Limit Setting**
- Input: 00
- Unit: %
- Range: 0 → 100

**Reactive Power Setting**
- Input: 00
- Unit: %
- Range: -60 → +60

**Reactive Power Control Mode Setting**
- 1. Power Factor
- 2. React Power
- 3. Other

**Over Frequency Setting**
- Input: 00.0
- Unit: Hz
- Range: 50.2 → 65.0
• 485 Address Setting Sub Menu

COMM Address

002

Short time button press setting the number of this bit and long time button press change to next bit.

• 485 Protocol Setting Sub Menu

485 Protocol

1. Factory
2. Modbus

• Record Operation Sub Menu

Record Operation

1. Inquiry Record
2. Clear Record

Inquiry Record
2:F00-1(500)
Grid Volt Low
05/20/2000 20:52:12

Run Record

Clear Record
1. Yes
2. No

Clear Run Record
- Statistic Sub Menu

**Statistic**

1. Time Statistic
2. Connected Times
3. Peak Power

**Time Statistic**
- Run: 0
- Grid: 0
- Unit: Hour

**Connected Time**
- Times: 411

**Inverter Normal Work Times**

**Peak Power**
- History: 5289
- Today: 2090
- Unit: W

**History and Today Peak Power**

- Statistic
  4. E-Today
  5. E-Week
  6. E-Month

**E-Today**
- Num: 0.0
- Unit: Kwh

**E-Week**
- Num: 0.0
- Unit: Kwh

**E-Month**
- Num: 0.0
- Unit: Kwh

**Run Time and Grid Time**

**Daily Electricity**

**Weekly Electricity**

**Monthly Electricity**
- **Date/Time Sub Menu**
  - Date/Time
    - Data: 05/20/2000
    - Time: 21:03:46
    - Week: 6

- **Burn Mode Sub Menu**
  - Burn Mode
    - 1. Disable
    - 2. Enable

- **Wifi Reset Sub Menu**
  - Wifi Reset
    - 1. RESET

---

E-Year
- Num: 0.0
- Unit: Kwh

Yearly Electricity

E-Total
- Num: 1342
- Unit: Kwh

Total Power Generation

---

Short time button press move the cursor, and long time button press select this item.

Short time button press move the cursor, and long time button press reset the wifi module.
### 4. Identification of LCD Display Information

<table>
<thead>
<tr>
<th>Working Conditions</th>
<th>Message display in English</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Normal working status</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not Functioning Period</td>
<td>No display</td>
<td>PV voltage &lt; 70V, the inverter is switched off</td>
</tr>
<tr>
<td>Stand-by</td>
<td>Stand-by</td>
<td>120V &lt; PV voltage &lt; 150V</td>
</tr>
<tr>
<td>Self-test</td>
<td>Checking</td>
<td>PV voltage &gt; 150V, the inverter get started and self test all modules</td>
</tr>
<tr>
<td>Normal Power Generation, MPPT</td>
<td>Normal</td>
<td>Generate AC power and feed to municipal. Grid after self test is completed.</td>
</tr>
<tr>
<td><strong>Monitoring parameter display</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Instant Power Rate &amp; Volume Of Electricity Power</td>
<td>XXXX W / XXXXX Kwh</td>
<td>Instant power rate &amp; volume of electricity power</td>
</tr>
<tr>
<td>Voltage And Current Of Input DC</td>
<td>DC XXX.X V/ XXX.X A</td>
<td>Voltage and current from PV arrays</td>
</tr>
<tr>
<td>Voltage And Current Of Output AC</td>
<td>AC XXX.X V/ XXX.X A</td>
<td>Municipal Grid voltage and current at the moment with input of solar energy</td>
</tr>
<tr>
<td><strong>System faulty display</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grid Volt Low</td>
<td>F00</td>
<td>AC Voltage is too low.</td>
</tr>
<tr>
<td>Grid Volt High</td>
<td>F01</td>
<td>AC Voltage is too high.</td>
</tr>
<tr>
<td>Grid Frequency Low</td>
<td>F02</td>
<td>AC frequency is too low.</td>
</tr>
<tr>
<td>Grid Frequency High</td>
<td>F03</td>
<td>AC frequency is too high.</td>
</tr>
<tr>
<td>Bus Voltage Low</td>
<td>F04</td>
<td>Bus voltage is too low.</td>
</tr>
<tr>
<td>Bus Voltage High</td>
<td>F05</td>
<td>Bus voltage is too high.</td>
</tr>
<tr>
<td>Bus Volt Unbalance</td>
<td>F06</td>
<td>Bus voltage unbalance.</td>
</tr>
<tr>
<td>Isolation Fault</td>
<td>F07</td>
<td>PV arrays Insulation impedance is too low.</td>
</tr>
<tr>
<td>Input Current Over</td>
<td>F08</td>
<td>PV Input current is too high.</td>
</tr>
<tr>
<td>Hardware Curr Over</td>
<td>F09</td>
<td>Hardware current is too high.</td>
</tr>
</tbody>
</table>

---

**Factory Reset Sub Menu**

- **Factory Reset**
  
  1. **RESET**
<table>
<thead>
<tr>
<th>Condition</th>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inverter DCI Over</td>
<td>F11</td>
<td>Inverter DC current is too high.</td>
</tr>
<tr>
<td>Amb Temperatur Over</td>
<td>F12</td>
<td>Ambient temperature is too High.</td>
</tr>
<tr>
<td>Sink Temperatur Over</td>
<td>F13</td>
<td>Heatsink temperature is too High.</td>
</tr>
<tr>
<td>AC Relay Fault</td>
<td>F14</td>
<td>AC relay is abnormal.</td>
</tr>
<tr>
<td>PV Loss Fault</td>
<td>F15</td>
<td>One of PV input is idle when inverter is set on parallel mode.</td>
</tr>
<tr>
<td>Remote Off</td>
<td>F16</td>
<td>Status of inverter is on remote off.</td>
</tr>
<tr>
<td>Reserved</td>
<td>F17</td>
<td>Reserved</td>
</tr>
<tr>
<td>SPI Communicat Fault</td>
<td>F18</td>
<td>Communication fault on control board.</td>
</tr>
<tr>
<td>Reserved</td>
<td>F19</td>
<td>Reserved</td>
</tr>
<tr>
<td>GFCI Over Fault</td>
<td>F20</td>
<td>Leakage current is too high.</td>
</tr>
<tr>
<td>GFCI Device Fault</td>
<td>F21</td>
<td>Self-checking Failure of Leakage Current.</td>
</tr>
<tr>
<td>Volt Consistnt Fault</td>
<td>F22</td>
<td>Inconsistent voltage between primary CPU and secondary CPU.</td>
</tr>
<tr>
<td>Freq Consistnt Fault</td>
<td>F23</td>
<td>Inconsistent frequency between primary CPU and secondary CPU.</td>
</tr>
<tr>
<td>DSP Operation Fault</td>
<td>F24</td>
<td>DSP communication faulty on control board.</td>
</tr>
<tr>
<td>DSP Communicat Fault</td>
<td>F32</td>
<td>DSP communication faulty on control board.</td>
</tr>
</tbody>
</table>
6.5 Max Power Point Tracking (MPPT)

Under any arrays or any conditions, the system can be rapidly tracked the max. power from the arrays. When the output power is trending to be stable, which expresses that the inverter reach its Max power, meanwhile maximum power will be received and transferred into AC to feed to municipal electricity Grid by the inverter. When the output power is displayed as floating, which means, the inverter is adjusting its own status by tracking maximum power output from Arrays any time.
7 Communication Interface

This product provides RS232 and RS485 communication modes, WLAN communication optional.

7.1 RS232

There is water proof RS232 (DB9 type) communication port. Please open the water proof cover before using RS232 port. RS232 port is only used for the online upgrade of the inverter software, the connection between inverter and the computer should be less 15M.

The pin definitions of the RS232/RS485 port:

<table>
<thead>
<tr>
<th>Pin</th>
<th>RS232</th>
<th>RS485</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>N.C.</td>
<td>(A)T/R+</td>
</tr>
<tr>
<td>2</td>
<td>TxD</td>
<td>(B)T/R-</td>
</tr>
<tr>
<td>3</td>
<td>RxD</td>
<td>N.C</td>
</tr>
<tr>
<td>4</td>
<td>N.C.</td>
<td>N.C</td>
</tr>
<tr>
<td>5</td>
<td>Common</td>
<td>Common</td>
</tr>
<tr>
<td>6</td>
<td>N.C.</td>
<td>Common</td>
</tr>
<tr>
<td>7</td>
<td>N.C.</td>
<td>5V</td>
</tr>
<tr>
<td>8</td>
<td>N.C.</td>
<td>5V</td>
</tr>
<tr>
<td>9</td>
<td>N.C.</td>
<td></td>
</tr>
</tbody>
</table>

7.2 RS485

RS485 can be used for inverter communications. Inverter comes with a RJ45 port which can be communication port of RS485. Max distance is 1000 meters.

Please purchase external WIFI/GPRS module from us if WLAN/GPRS function is required on inverter.
7.3 Dry Contact

Dry contact is two terminals of a relay. Relay closes when low insulation or grounding error is detected. Customer can use this to generate audible or visual alarm. Max transfer voltage of the relay is 250Vac/0.25A or 125Vac/0.5A or 30Vdc/2A

7.4 Remote control

The inverter can realize the remote SHUTDOWN and ON and power limit regulatory function by the associated monitoring software.
8 Trouble Shooting

It is very easy for the inverter’s maintenance. When you meet any problems, please refer to the following trouble shooting first, please contact your local distributor if the problem can’t be solved by yourself.

The following sheet lists some basic questions may encounter in the operation.

<table>
<thead>
<tr>
<th>System Faulty Or Failure Type</th>
<th>Alarm Message</th>
<th>Solution</th>
</tr>
</thead>
</table>
|                               | AC voltage & frequency are too high or too low. (F00-F03) | 1) Please check mains voltage whether it is complied with local, safety standard  
2) Please check the AC output line is properly connected. Make sure its output voltage to see if it is normal.  
3) Disconnect PV input and restart the inverter and check whether fault still exists.  
4) Contact with your local distributor if the fault still exists. |
|                               | Bus voltage is too high or too low (F04-F05)       | 1) Please check the setting of input mode  
2) Disconnect PV input and restart the inverter and check whether fault still exists.  
3) Contact with your local distributor if the fault still exists. |
|                               | Bus voltage is Unbalance (F06)                    | 1) Please check the setting of input mode.  
2) Disconnect PV input and restart the inverter and check whether fault still exists.  
3) Contact with your local distributor if the fault still exists. |
|                               | Insulation impedance Fault (F07)                  | 1) Disconnect PV input and restart the inverter and check whether fault still exists.  
2) Please measure impedance of PV+/PV- to ground whether is over than 500KΩ.  
3) Please contact your local distributor if impedance is less than 500KΩ. |
|                               | Input Current High (F08)                          | 1) Please check the setting of input mode.  
2) Disconnect PV input and restart the inverter and check whether fault still exists.  
3) Contact with your local distributor if the fault still exists. |
|                               | Hardware Current High (F09)                       | 1) Disconnect PV input and restart the inverter after few minutes and check whether fault still exists.  
2) Contact with your local distributor if the fault still exists. |
<table>
<thead>
<tr>
<th>Issue Description</th>
<th>Troubleshooting Steps</th>
</tr>
</thead>
</table>
| Inverter Current High (F10)                   | 1) Disconnect PV input and restart the inverter after few minutes and check whether the fault still exists.  
2) Contact with your local distributor if the fault still exists. |
| Inverter DC Current high (F11)                | 1) Disconnect PV input and restart the inverter after few minutes and check whether the fault still exists.  
2) Contact with your local distributor if the fault still exists. |
| Ambient Temperature Over (F12)                | 1) Disconnect PV input and cool down the inverter then restart the inverter to see if it is back to normal operation.  
2) Please check environmental temperature whether out of working temperature.  
3) Contact with your local distributor if the fault still exists. |
| Heatsink Temperature High (F13)               | 1) Disconnect PV input and cool down the inverter then restart the inverter to see if it is back to normal operation.  
2) Please check environmental temperature whether out of working temperature.  
3) Contact with your local distributor if the fault still exists. |
| AC Relay Fault (F14)                          | 1) Disconnect PV input and restart the inverter and check whether the fault still exists.  
2) Contact with your local distributor if the fault still exists. |
| PV Input Voltage Low, (F15)                   | 1) Please check the configuration of PV input, one of PV input is idle when inverter is set on parallel mode.  
2) Disconnect the PV input and restart the inverter and check whether the fault still exists.  
3) Contact with your local distributor if the fault still exists. |
| Remote Off (F16)                               | The inverter is on remote OFF status, the Inverter can be turned off/on remotely by monitoring software. |
| SPI Communication Fault (F18)                 | 1) Disconnect PV input and restart the inverter and check whether the fault still exists.  
2) Contact with your local distributor if the fault still exists. |
| Leakage Current High (F20)                    | 1) Disconnect PV input and restart the inverter and check whether the fault still exists.  
2) Contact with your local distributor if the fault still exists. |
| Leakage Current Self-Checking Failure (F21)   | 1) Disconnect PV input and restart the inverter and check whether the fault still exists.  
2) Contact with your local distributor if the fault still exists. |
| Consistency Voltage Fault (F22)               | 1) Disconnect PV input and restart the inverter and check whether the fault still exists.  
2) Contact with your local distributor if the fault still exists. |
<table>
<thead>
<tr>
<th>Fault Description</th>
<th>Action</th>
</tr>
</thead>
</table>
| Consistency Frequency Fault     | 1) Disconnect PV input and restart the inverter and check whether fault still exists.  
                                  | 2) Contact with your local distributor if the fault still exists.            |
| DSP Operation Fault             | 1) Disconnect PV input and restart the inverter and check whether fault still exists.  
                                  | 2) Contact with your local distributor if the fault still exists.            |
| DSP communication Lost          | 1) Disconnect PV input and restart the inverter and check whether fault still exists.  
                                  | 2) Contact with your local distributor if the fault still exists.            |
# 9 Specification

Table 9.1 Technical Data

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DC-Input Parameters</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Max. Input Power (W)</td>
<td>3300</td>
<td>3800</td>
<td>4200</td>
<td>5200</td>
<td>5200</td>
</tr>
<tr>
<td>Max. Input Voltage (Vdc)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MPPT Operating Range (Vdc)</td>
<td></td>
<td></td>
<td>100-490</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Max. input current per MPPT tracker (A)</td>
<td>11</td>
<td>13</td>
<td>13</td>
<td>13</td>
<td>13</td>
</tr>
<tr>
<td>Rated Input Voltage (Vdc)</td>
<td></td>
<td></td>
<td></td>
<td>380</td>
<td></td>
</tr>
<tr>
<td>Numbers of Input</td>
<td></td>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MPPT Channel</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>AC-Output Parameters</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Max. Output Power (W)</td>
<td>3200</td>
<td>3680</td>
<td>4000</td>
<td>4600</td>
<td>5000</td>
</tr>
<tr>
<td>Rated Output Power (W)</td>
<td>3200</td>
<td>3680</td>
<td>4000</td>
<td>4600</td>
<td>5000</td>
</tr>
<tr>
<td>Output Voltage Range (Vac)</td>
<td>Refer to Table 9-2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Max. Output Current (A)</td>
<td>14</td>
<td>16</td>
<td>17.5</td>
<td>20</td>
<td>22</td>
</tr>
<tr>
<td>Rated Output Voltage (Vac)</td>
<td>220/230</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rated Output Current (A)</td>
<td>14</td>
<td>16</td>
<td>17.5</td>
<td>20</td>
<td>22</td>
</tr>
<tr>
<td>Output Frequency Range (Hz)</td>
<td>Refer to Table 9-2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Power Factor</td>
<td>&gt;0.99</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current Harmonic Distortion (THDi)</td>
<td>&lt;3%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Max. Efficiency</td>
<td>97.4%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>European Efficiency</td>
<td>96.9%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Environment</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Protective Level</td>
<td>IP65</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Working Temperature Range (℃)</td>
<td>-25~+60</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Humidity</td>
<td>0~95%, no condensation</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Altitude (m)</td>
<td>≤2000</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-------------</td>
<td>-------</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ventilation</td>
<td>natural cooling</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Consumption During Night Time (W)</td>
<td>&lt;0.2</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Noise (dB)</td>
<td>&lt;25</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Communication**

| LCD | 4 lines characters display, the content can be exchanged by pressing button |
| Communication Interface | RS232 & RS485 |

**Mechanical Parameters**

<table>
<thead>
<tr>
<th>Dimensions (W×D×H)</th>
<th>mm</th>
<th>329×149×466</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weight (Kg)</td>
<td>14.7</td>
<td>15.1</td>
</tr>
</tbody>
</table>

**Table 9.2 Grid Specification (single-phase)**

<table>
<thead>
<tr>
<th>Grid Specification</th>
<th>Output Voltage Range (Vac)</th>
<th>Output Frequency Range (Hz)</th>
<th>Boot wait time (S)</th>
</tr>
</thead>
<tbody>
<tr>
<td>China</td>
<td>187 - 252</td>
<td>48 - 50.5</td>
<td>60</td>
</tr>
<tr>
<td>Germany</td>
<td>196 - 264</td>
<td>47.5 - 51.5</td>
<td>60</td>
</tr>
<tr>
<td>Australia</td>
<td>180 - 265</td>
<td>47 - 52</td>
<td>60</td>
</tr>
<tr>
<td>Italy</td>
<td>184 - 276</td>
<td>49.7 - 50.3</td>
<td>60</td>
</tr>
<tr>
<td>Spain</td>
<td>196 - 253</td>
<td>48 - 50.5</td>
<td>180</td>
</tr>
<tr>
<td>U.K.</td>
<td>184 - 264</td>
<td>47 - 52</td>
<td>180</td>
</tr>
<tr>
<td>Hungary</td>
<td>196 - 253</td>
<td>49 - 51</td>
<td>300</td>
</tr>
<tr>
<td>Belgium</td>
<td>184 - 264</td>
<td>47.5 - 51.5</td>
<td>60</td>
</tr>
<tr>
<td>New Zealand</td>
<td>180 - 265</td>
<td>45 - 52</td>
<td>60</td>
</tr>
<tr>
<td>Greece</td>
<td>184 - 264</td>
<td>49.5 - 50.5</td>
<td>180</td>
</tr>
<tr>
<td>France</td>
<td>184 - 264</td>
<td>47.5 - 50.4</td>
<td>60</td>
</tr>
<tr>
<td>Metro</td>
<td>150 - 264</td>
<td>49 - 51</td>
<td>150</td>
</tr>
<tr>
<td>Thailand</td>
<td>150 - 264</td>
<td>47 - 52</td>
<td>60</td>
</tr>
<tr>
<td>Local</td>
<td>150 - 280</td>
<td>45 - 55</td>
<td>60</td>
</tr>
<tr>
<td>60Hz</td>
<td>184 - 276</td>
<td>59.5 - 60.5</td>
<td>60</td>
</tr>
<tr>
<td>---------------------------</td>
<td>-------------</td>
<td>-------------</td>
<td>-----------</td>
</tr>
<tr>
<td>Vmax PV (Vdc)</td>
<td>500</td>
<td>500</td>
<td>500</td>
</tr>
<tr>
<td>Isc PV (Adc)</td>
<td>2 x 13.2</td>
<td>2 x 15.6</td>
<td>2 x 15.6</td>
</tr>
<tr>
<td>Max. continuous input current (Adc)</td>
<td>2 x 11</td>
<td>2 x 13</td>
<td>2 x 13</td>
</tr>
<tr>
<td>MPPT tracker / strings</td>
<td>2 / 1</td>
<td>2 / 1</td>
<td>2 / 1</td>
</tr>
<tr>
<td>MPPT range (full load) (Vdc)</td>
<td>150 ~ 400</td>
<td>145 ~ 400</td>
<td>165 ~ 400</td>
</tr>
<tr>
<td>Max. inverter backfeed current to the array</td>
<td>273 Apeak impulse (2,4 ms duration)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nominal AC Frequency (Hz)</td>
<td>50</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nominal AC voltage (Vac)</td>
<td>230</td>
<td>230</td>
<td>230</td>
</tr>
<tr>
<td>Power factor (full load)</td>
<td>&gt;0.99</td>
<td>&gt;0.99</td>
<td>&gt;0.99</td>
</tr>
<tr>
<td>Maximum output fault current</td>
<td>263 Apeak impulse (2,8 ms duration)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Protective class</td>
<td>I</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Maximum output overcurrent protection</td>
<td>16.8</td>
<td>19</td>
<td>20</td>
</tr>
<tr>
<td>Ingress protection</td>
<td>IP65</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Relative humidity</td>
<td>4% ~ 100%., no Condensation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overvoltage category:</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

In the running process, errors such as AC overvoltage, AC undervoltage, AC overfrequency and AC underfrequency occur, the series goes to boot wait time directly when the power grid returning to normal.